

IMPORTANT INFORMATION REGARDING YOUR INSURANCE

TYPE OF INSURANCE:

THEATRICAL PRODUCTION INSURANCE

THE FOLLOWING IS IN RELATION TO THE INSURANCE YOU HAVE ASKED US TO ARRANGE:

STATEMENT OF DEMANDS AND NEEDS

You have selected the cover outlined in your policy schedule. Please carefully check the type of cover you have chosen and the levels of cover. You must ensure that you have selected adequate cover for your needs. In selecting this cover you have not received any advice or a recommendation from us.

You should read this document in conjunction with the Policy Document and Policy Schedule.

THE CAPACITY IN WHICH WE ARE ACTING

We act as an agent in sourcing a suitable policy for you and place the insurance on your behalf. In the event of a claim, we will act as an agent on behalf of the underwriter.

BASIS OF SELECTION

We only offer cover from a single insurer in respect of this type of insurance, this being Markel International Insurance Company Ltd. This is because they are a major provider in this class of insurance, providing a bespoke policy for the Entertainment and Events Industry at a competitive premium.

OUR EARNINGS

We earn income by receiving a commission payment from the insurers.

This amount is calculated as a percentage of the insurance premium and the percentage has been contractually agreed with Markel International Insurance Company Ltd with whom the insurance is placed. Our fees are included in the premiums charged.

You are entitled at any time to request information regarding any commission we may have received as a result of placing your insurance business.

WHAT TO DO IF YOU HAVE A COMPLAINT

If you wish to register a complaint, please contact us:

■ In writing to:

Compliance Officer
Integro Insurance Brokers
71 Fenchurch Street
London
EC3M 4BS

■ By phone on: +44 (0)203 915 0000

■ By email to: ukcomplaints@integrogroupp.com

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

ARE WE COVERED BY THE FINANCIAL SERVICES COMPENSATION SCHEME (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. Insurance advising and arranging is covered for 90% of the claim, without any upper limit.

For compulsory classes of insurance, insurance advising and arranging is covered for 100% of the claim, without any upper limit. Further information about the compensation scheme arrangements is available from the FSCS.